

# **Rental Policies**

# Payment Policy

50% due at time of booking. Remaining balance due 30 days before arrival.

# **Cancellation Policy**

100% of paid prepayments refundable when canceled 60 days before arrival or earlier. 50% of paid prepayments refundable when canceled 30 days before arrival or earlier. 0% refundable if canceled after.

# Damage deposit

A pre-authorization of 20% is due 1 days before arrival and released 2 days after departure

#### Refunds

Sorry, no refunds for early departure. There are no refunds for inconveniences beyond our control including but not limited to air conditioning, power, cable, plumbing, internet/wi-fi, pools, hot tubs, weather or construction projects.

#### Confirmation

You will receive a confirmation email after we receive your booking. Please contact us immediately if you find a discrepancy, otherwise it will be assumed correct. Please verify arrival/departure date, rental amount due, and number of persons to occupy the property. We make every effort to ensure that the unit reserved remains the same, but we reserve the right to relocate you to an equal or upgraded unit.

#### Check in/Check out

CHECK-IN begins at 4:00 PM CST

We appreciate your patience as we prepare for your stay. Due to high turnover rates during high season, early check-ins cannot be guaranteed. Please plan to check in at 4 p.m. If you need suggestions of places to shop, eat, park, or store luggage until check in, reach out to our rental office.

#### CHECK-OUT is at 10:00 AM CST

Check-out time is 10 AM CST and is strictly enforced.

Failure to comply will result in a late check-out fee of at least \$50 and as much as an additional nightly rental charge.

# Occupancy

The maximum number of guests per unit is what has been designated on the booking website for each individual unit. There are no parties or events allowed, quiet hours are between 10 pm-8 am, and no glass is permitted on balconies or around the pools.

The Beach Weekend will not rent to persons other than families, married couples, and adults who are 25 years of age or older, without the prior written consent of The Beach Weekend. The renter must closely and personally supervise all occupants of a property under the age of 25 years.

Any reservation made under false pretenses will be subject to loss of rent and/or eviction.

# Departure Responsibilities

Check out time is at 10 a.m. Please leave the property reasonably clean and in damage free order as the housekeeping team will arrive shortly after. Additional cleaning charges may apply if the unit is not left in reasonable order. Clean off all food from dishes and kitchen utensils and start dishwasher upon departure. All trash must be secured in a plastic bag and disposed of. Please <u>do not</u> strip the beds and leave all the towels on the bathroom floor.

## Pet Policy

There are no pets allowed. A pet, or any evidence of a pet found on the property, is cause for eviction and forfeiture of rent in addition to additional cleaning charges of \$250.

SERVICE ANIMALS - Service animals are allowed and must be noted in the booking. Service animals must always remain with the owner and may not be left in the unit alone at any time.

# **Smoking Policy**

Smoking is strictly prohibited in any of our rental units, including balconies, pools, and porches. Violation of this policy is cause for eviction and forfeiture of rent. Additional cleaning charges of \$500 will be charged if in violation.

#### Internet/Wi-Fi

WI-FI Internet is available for all properties. We cannot guarantee the reliability or connectivity of the internet service. The Beach Weekend provides troubleshooting services on a limited basis.

#### Policies & Maintenance

By booking with The Beach Weekend, you and your party agree to obey and follow all the rules and restrictions that apply on the premises, as well as any legal rules and regulations by the local law enforcement agency and the State of Florida. If this agreement is not met the vacationer will be responsible for all payment(s) and will vacate the property.

Only guests registered with The Beach Weekend may occupy the rented property. No other guests are permitted inside or to stay overnight without prior written permission from The Beach Weekend. The number of occupants cannot be more than the state amount as mentioned in the reservation confirmation.

Tenants are fully responsible for their guests who may enter upon the rented property. The Beach Weekend reserves the right to immediately evict a vacationing party if these rules are violated.

The Beach Weekend, and the owner of the vacation rental reserve the right to enter the property at any time to add, remove or replace any furniture or conduct necessary work arising from emergency needs. Emergency needs are defined as: Water leaks, fire, power failure, A/C not functioning when temps are 76 and above and Heater when temps are 65 and below, refrigerator or stove/oven is not working.

Non-emergency needs will be handled in a timely manner, usually by the next business day. Please call The Beach Weekend directly so we can address your needs as quickly and efficiently as possible. We do not offer any discounts or concessions due to maintenance issues as we will rectify any maintenance issues.

The Beach Weekend is not responsible for any personal belongings of the vacationer or their party.

# FAQ's

Check in/Check out?
CHECK-IN begins at 4:00 PM CST
CHECK-OUT is at 10:00 AM CST

#### What is included in the reservation?

The following items are provided in our properties: We supply a startup supply of trash bags, toilet tissue, paper towels, and dish washing detergent. All units are supplied with trial size toiletries. Bed and bath linens, blankets and pillows are all provided. All kitchens are fully equipped with dishes, silverware, pots/pans, toaster, oven, coffee maker, and microwave.

Wi-Fi/internet is included in all units.

#### **Pool Heaters**

Pool heaters are an additional charge - \$175 per booking. Hot tub - \$75 per booking.

### **BBQ Grills?**

BBQ charcoal grills are permitted and provided and most of our properties. If there is a grill it will be listed under the Amenities section of the property.

Due to HOA regulations and fire code enforcement BBQ grills, gas grills, or electric burners aren't permitted on balconies.

# Who do I contact once I get there if I have a question, concern, or maintenance issue?

For all issues call 850-739-7478

### Parking?

All units provide free and reserved parking for up to 2 vehicles per unit. Larger units that sleep 12 or more provide parking for up to 4-6 vehicles. For anything larger such as trailers, vans, or buses please contact for accommodations - 850-739-7478.

# HAVE A QUESTION YOU DON'T SEE ANSWERED HERE?

Email vacationrentals@beachweekend.com